



E: ally.winford@gov.scot

Chrys Muirhead
By email: chrismuirhead@gmail.com

Our ref: Fol/17/02986

21 December 2017

Dear Mrs Muirhead

REQUEST UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 (FOISA)

Thank you for your request dated 5 December 2017 under the Freedom of Information (Scotland) Act 2002 (FOISA).

Your request

You asked for information about the following:

1. If "*recording of use of seclusion, incidents etc. to track change over time in terms of the patient safety agenda*" has happened over the past 6 years.
2. Details of this and the Scottish patient safety agenda, in respect of restraint, seclusion, abusive incidents, human rights issues of locked-in patients. How this has improved since 2012, and how patients and carers are being listened to now.
3. Improvements to the support available for unwaged carers since 2012.

Response to your request

Some of the information you have requested (relating to points 1 and 2 above) is available from the Scottish Patient Safety Programme's website, and specifically the End of Phase Report contained on that website:

<http://ihub.scot/spsp/mental-health/>

<http://ihub.scot/media/1900/end-of-phase-report.pdf>

Some of the information you have requested (relating to point 3 above) is available from the Scottish Government's website, and also the Carers Trust Scotland website:

<http://www.gov.scot/Topics/Health/Support-Social-Care/Unpaid-Carers>

<https://carers.org/news-item/carers-trust-scotland-launches-triangle-care>

Under section 25(1) of FOISA, we do not have to give you information which is already reasonably accessible to you. If, however, you do not have internet access to obtain this information from the websites listed, then please contact me again and I will send you a paper copy.

In response to point 2 above, Healthcare Improvement Scotland has been exploring the benefits of embedding human rights more explicitly in their work, and are using the Scottish Patient Safety Programme and Our Voice to consider how this approach can be used to ensure human rights are at the heart of delivering their work. The Scottish Human Rights Commission agreed to provide advice and support for this process and have delivered a training session for relevant staff to explore human rights in the work of the programmes and to consider tools for embedding them in practice.

Your right to request a review

If you are unhappy with this response to your FOI request, you may ask us to carry out an internal review of the response, by writing to Andrew Scott, Director, Population Health Directorate, Scottish Government, St Andrews House, Regent Road, Edinburgh EH1 3DG or email: Directorofpopulationhealth@gov.scot.

Your review request should explain why you are dissatisfied with this response, and should be made within 40 working days from the date when you received this letter. We will complete the review and tell you the result, within 20 working days from the date when we receive your review request.

If you are not satisfied with the result of the review, you then have the right to appeal to the Scottish Information Commissioner. More detailed information on your rights is available on the Commissioner's website at:

<http://www.itspublicknowledge.info/YourRights/Unhappywiththeresponse/AppealingtoCommissioner.aspx>

Yours sincerely,

Ally Winford
Mental Health and Protection of Rights Division